

ANNOUNCEMENT

About warning the emergence of counterfeit websites and applications aimed at deceiving and defrauding customers

BIDV-SuMi TRUST Leasing Co., Ltd ("BSL") would like to extend our warm greetings and sincere gratitude to our valued customers and partners who have continuously trusted and chosen our services throughout the years.

Currently, there are cases of fraudulent activities by individuals exploiting the reputation and brand of credit institutions in general, including BSL in particular, with the intention of deceiving victims and misappropriating money, assets, information, etc. The typical methods used by fraudsters are as follows:

- (1) Victims may receive messages (via SMS, email, or social media chat, etc.) or phone calls notifying them of winning prizes or asset distributions, and requesting assistance in the compensation/declaration process. The fraudsters ask customers to click on links containing fake websites of credit institutions provided by them to complete the prize collection or declaration process, or to request compensation. Or,
- (2) Fraudsters impersonate employees of credit institutions and approach victims, guiding them to access fake websites or install fake applications to complete online loan procedures on mobile devices. Victims are often required to pay certain fees to have their information corrected, loan disbursements approved (even if the loans are not real), etc.

These fake websites and applications often have interfaces that closely resemble those of legitimate credit institution applications. When logging into these fake websites or installing the fake applications, personal information and account details of the victims will be stolen and sent to hackers to carry out illegal activities such as misappropriating funds from the victims' payment account balances, settling payments for goods, services, or other illegal services, etc.

Therefore, customers need to be cautious of emails, messages, and social media calls related to money transfers, prize winnings, asset distributions, app-based loans, etc., as mentioned above. BSL advises customers to be vigilant against any requests to click on websites that require customers to provide personal information, internet banking login credentials, card numbers (payment, credit, debit), CVV codes, etc.

To protect the rights and interests of our customers, BSL advises our esteemed customers and partners to:

- 1. The official website of BIDV-SuMi TRUST Leasing Co., Ltd (BSL) is: <u>http://bslease.com.vn</u>.
- 2. BIDV-SuMi TRUST Leasing Co., Ltd (BSL) does not have any active applications.
- 3. The website <u>http://bslease.com.vn</u> serves the purpose of providing information only and does not facilitate any payment transactions.
- 4. BIDV-SuMi TRUST Leasing Co., Ltd (BSL) does not charge any service fees online or in advance. All fees are based on contractual agreements with customers.





- 5. Customers and partners are advised to verify information and policies of BSL through official channels, including the website and the BSL hotline (024 3928 4666), in case of receiving unfamiliar emails or notifications.
- 6. Customers and partners are requested to promptly report any fraudulent activities or asset misappropriation to the competent authorities under the Ministry of Public Security of Vietnam for assistance, investigation, and remedial actions (if necessary).

BIDV-SuMi TRUST LEASING CO., LTD

